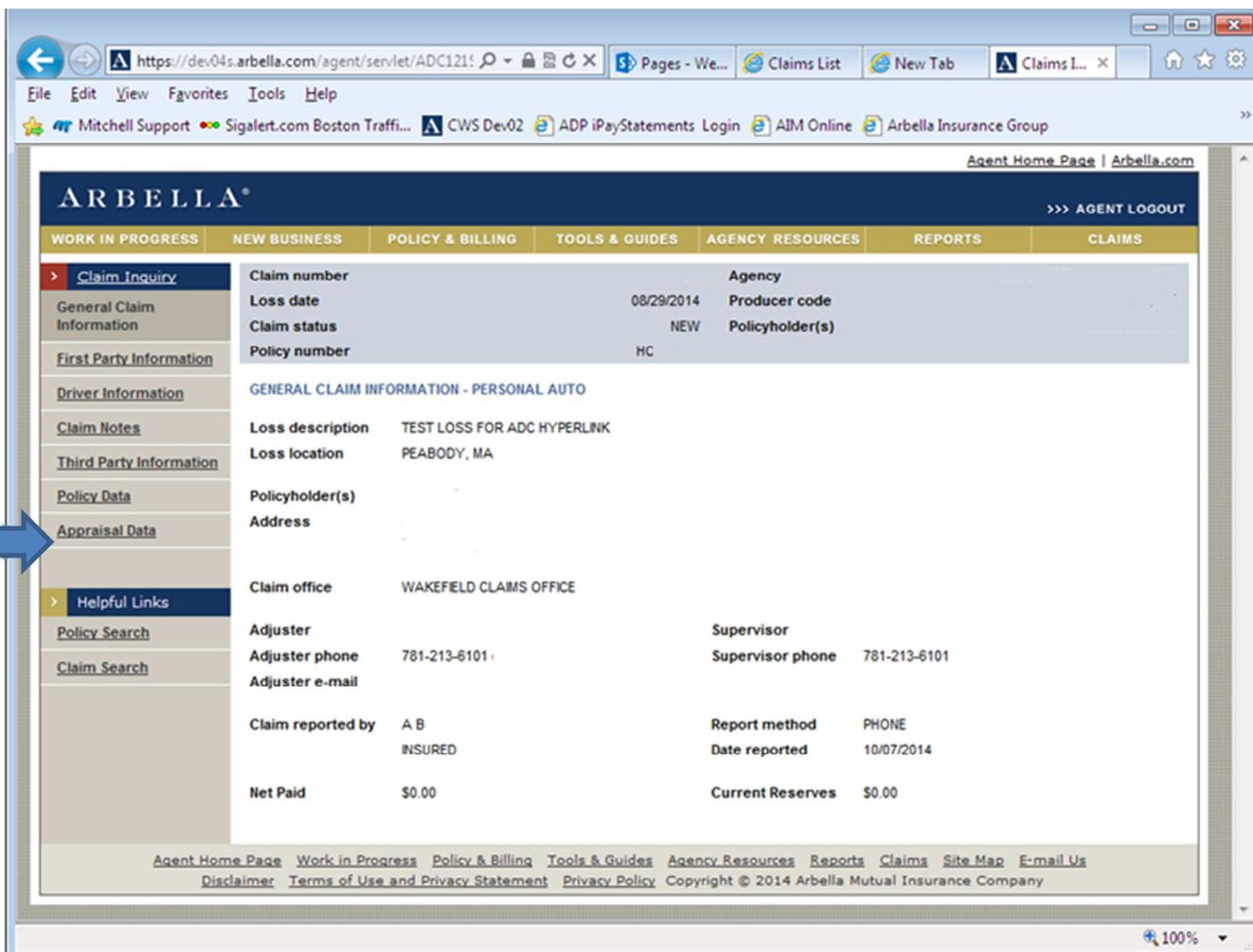


Claim Inquiry Hyperlink



A hyperlink is added to the Claim Inquiry screens if there is a corresponding folder on SceneAccess or Mitchell's WorkCenter.

The existing **SceneAccess** hyperlinks will remain active after the transition to WorkCenter.

The new hyperlink for Mitchell's WorkCenter is named **Appraisal Data** to differentiate between the two sources.

Claim Inquiry Hyperlink

The screenshot displays the Mitchell WorkCenter interface. The left-hand menu tree is expanded to show the 'Estimate' category, which is highlighted with a blue arrow. The main content area shows a 'Claim Summary' for 'Claim: 0'. The summary includes the following information:

- Claim Number:** 0
- Claim Sensitivity:** Unknown
- Loss Date:** 8/29/2014
- Cause of Loss:** CAT Indicator: No
- Loss Description:** Test loss for ADC hyperlink
- Policy Number:** 0
- Policy State:** 0
- Underwriting Company:** 0
- Status:** Open
- Assigned Adjuster:** Unassigned
- Reported Date:** 0
- Claim Office:** 0

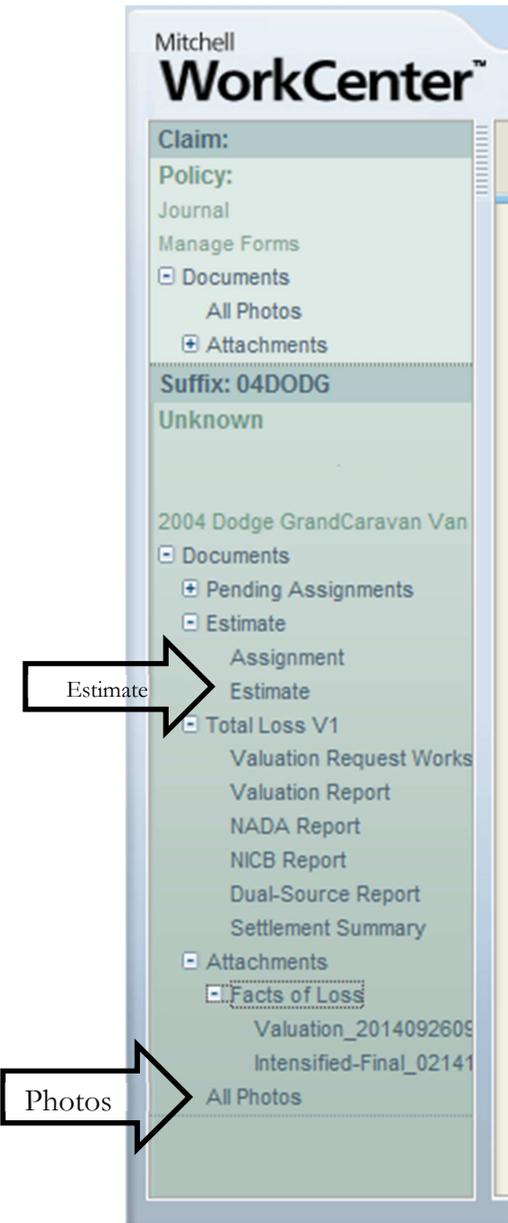
Below the summary is an 'Activity Log' table with the following columns: Entry, Document, Level, Date/Time, and Author. The table contains 14 entries, including 'New Claim Created', 'New Exposure Created', 'Vehicle Location Address is not Valid', 'Appraisal Assignment Created', 'The Vehicle Location Address is Failed', 'The Appraisal Assignment Updated Successfully - ORIGINAL', 'The Vehicle Location Address is Passed', 'Appraisal Assignment dispatched to', and several 'Attach File' entries.

The WorkCenter link opens to a transaction log for the claim. Individual vehicles in the claim will be displayed in the left-hand menu tree.

Click on a plus sign next to a category to see the elements stored under that category.

When you expand Estimates you should see Assignment and Estimate.

Claim Inquiry Hyperlink



Click on the second Estimate link to display a PDF version of the appraisal.

Click on the link **All Photos** to display the photos associated with this vehicle.

Claim Inquiry Hyperlink

Estimate: 04DODG

Mitchell Service: 910530

Description: 2004 Dodge GrandCaravan Anniversary
 Body Style: Van 119" WB
 VIN: 2D4GP44L54
 Mileage: 12,456
 OEM/ALT: A
 Color: Black

Drive Train: 3.8L Inj 6 Cyl 2WD
 License: MA
 Search Code: None

Options: PASSENGER AIRBAG, DRIVER AIRBAG, POWER DRIVER SEAT, POWER LOCK, POWER WINDOW, REAR WINDOW DEFOGGER, CRUISE CONTROL, TILT STEERING COLUMN, LEATHER SEAT, LUGGAGE RACK, ANTI-LOCK BRAKE SYS., TRACTION CONTROL, FOG LIGHTS, ENTERTAINMENT SYSTEM, LEATHER STEERING WHEEL, CHROME WHEELS, FRONT AIR DAM, TINTED GLASS, AUTO AIR CONDITION, TRIP COMPUTER, SECOND ROW BUCKET SEAT, THIRD ROW SPLIT BENCH SEAT, UNIVERSAL GARAGE DOOR OPENER, VARIABLE ASSISTED STEERING, ANTI-THEFT SYSTEM, AUTOMATIC HEADLIGHTS, AM/FM STEREO CASSETTE / CD CHANGER, FRONT BUCKET SEATS, KEYLESS ENTRY SYSTEM, POWER DISC BRAKES, POWER DRIVER SLIDING DOOR, POWER HEATED EXTERIOR MIRRORS, POWER PASSENGER SLIDING DOOR, REAR AC & HEATER, REAR WINDOW WIPER, STEERING WHEEL AUDIO CONTROLS

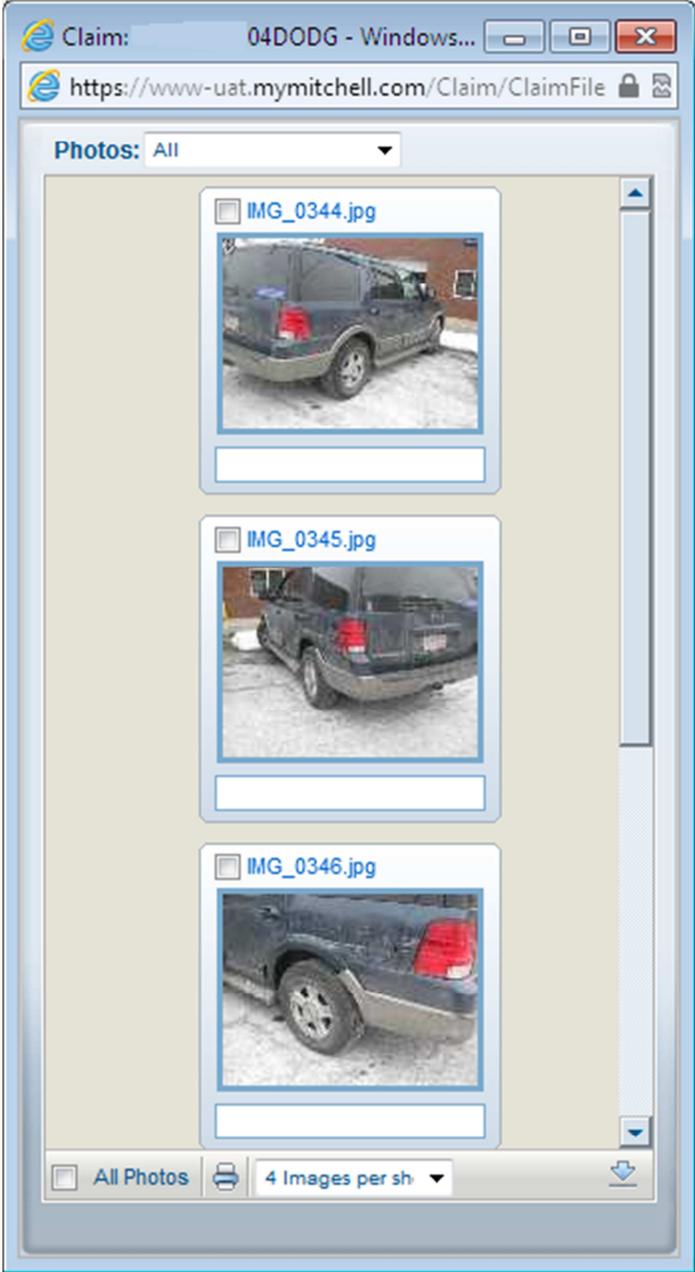
Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/Part Number	Dollar Amount	Labor Units
1	000240	BDY	REMOVE/REPLACE	R Fender Panel	5018442AA	190.00	2.9 #
2	AUTO	REF	REFINISH	R Fender Outside			C 2.0
3	AUTO	REF	REFINISH	R Add To Edge Fender			C 0.5
4	004678	BDY	REMOVE/REPLACE	R Fender Liner	4857222AB	62.70	INC
5	002911	BDY	REMOVE/REPLACE	R Fender Insulator	5109645AA	42.60	
6	004464	BDY	REMOVE/REPLACE	R Frt Door Shell	4717716AF	685.00	4.9 #
7	AUTO	REF	REFINISH	R Frt Door Outside			C 1.9
8	AUTO	REF	REFINISH	R Frt Add For Jambs & Interior			C 1.0
9	AUTO	REF	ADD'L OPR	Class Cost			1.6
10	AUTO		ADD'L COST			105.00 *	

Go to a specific page (Shift+Ctrl+N)

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Click on the Print Image tab to access the PDF print version of the appraisal.

Claim Inquiry Hyperlink



You can resize the photo window to display all photos or scroll down to view them sequentially.

Claim Inquiry Hyperlink



Click on an individual photo to enlarge the image.