

MA Auto - Date First Licensed Help Guide: Arbella Connect™ e-transactions and Real Time Rating (WinRater)

- Arbella Connect™ **DRIVERS** screen has **new messages, new help guide, and new entry fields** for original license date. This information is being added to ensure we have a date first licensed that reflects all driving experience, even if licensed out-of-state or country.
- The new messages and help guide display on the **DRIVERS** screen:

DRIVERS *Denotes Required Fields

IMPORTANT: For each driver, please confirm the Date First Licensed reflects all years driving experience even if original date licensed was out-of-state (OOS) or another country. If incorrect or blank, select Edit to correct or enter the original date first licensed.

! To add or delete a driver, return to the Driver Information screen. To correct a license number, delete the driver and add a new driver.

[Click here for the Date First Licensed help guide.](#)

- Three new entry fields display on the **DRIVERS** screen:

Drivers						
Driver	License Number	Date of Birth	SDIP	DFL	DFL-Original	DFL-OOS

- Definitions of the new entry fields:
 - **DFL** – Date First Licensed for MA licensed driver (pre-fills or is blank and non-editable)
 - **DFL-Original** - **required** entry for MA licensed drivers **if** the date in the **DFL** field does not reflect all years driving experience. This date must always be prior to the date displayed in the DFL field.
 - **DFL-OOS** – **required** entry for out-of-state or foreign licensed drivers

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Example A - Arbella Connect™

1. MA Driver 1: the DFL date pre-filled and is the correct original date first licensed - entry to **DFL-Original** field is not required.
2. MA Driver 2: the DFL date is not an accurate original date first licensed - entry to **DFL-Original** field is required (via [Edit](#)).
3. AZ Driver 3: Entry to **DFL-OOS** field is required for original date first licensed (via [Edit](#)).

WORK IN PROGRESS	NEW BUSINESS	POLICY & BILLING	TOOLS & GUIDES	AGENCY RESOURCES	REPORTS	CLAIMS
<div> <div> Personal Auto (MA) </div> <div> Reference #: PA-NB-66614 Applicant Name: New Business </div> </div>						
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<div> <div> <div> <div> 1 2 3 </div> <div> Help with this List ? </div> </div> </div> </div>						
<div> <div> <div> <div> Drivers </div> <div> <div> Driver License Number Date of Birth SDIP DFL DFL-Original DFL-OOS Actions </div> <div> MA Driver 1 SXXXXXXXXX 01-20-1992 00 08-11-2009 06-16-1957 02-25-1982 Edit </div> <div> MA Driver 2 SXXXXXXXXX 08-03-1963 99 03-16-2007 06-16-1957 02-25-1982 Edit </div> <div> AZ Driver 3 XXXXXXXXXX 02-25-1965 00 03-16-2007 06-16-1957 02-25-1982 Edit </div> </div> </div> </div> </div>						

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Example B - Arbella Connect™



1. MA Driver 1: the DFL date pre-filled and is the correct original date first licensed - entry to **DFL-Original** field is not required.
2. MA Driver 2: the DFL date is blank - entry to **DFL-Original** field is required (via [Edit](#)).
3. AZ Driver 3: Entry to **DFL-00S** field required for original date first licensed (via [Edit](#)).

WORK IN PROGRESS	NEW BUSINESS	POLICY & BILLING	TOOLS & GUIDES	AGENCY RESOURCES	REPORTS	CLAIMS																																
<div> <div> > Personal Auto (MA) > Applicant > Driver Information > Vehicles/Coverages > Drivers > Driver/Vehicle Assignment > Quote Summary > U/W Questions </div> <div> Reference #: PA-NB-66614 Applicant Name: New Business </div> </div>																																						
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Arbella Connect™ has additional help messages display on **DRIVERS** screen (via Edit):

Massachusetts License Information

License Number	<input type="text"/>
License State	Massachusetts
Date First Licensed	<input type="text"/>
Original Date First Licensed	06-16-1957  
License Status	ACT

If MA Date First Licensed is not the original date first licensed or is blank, enter correct date in the Original Date First Licensed field. (MM-DD-YYYY)

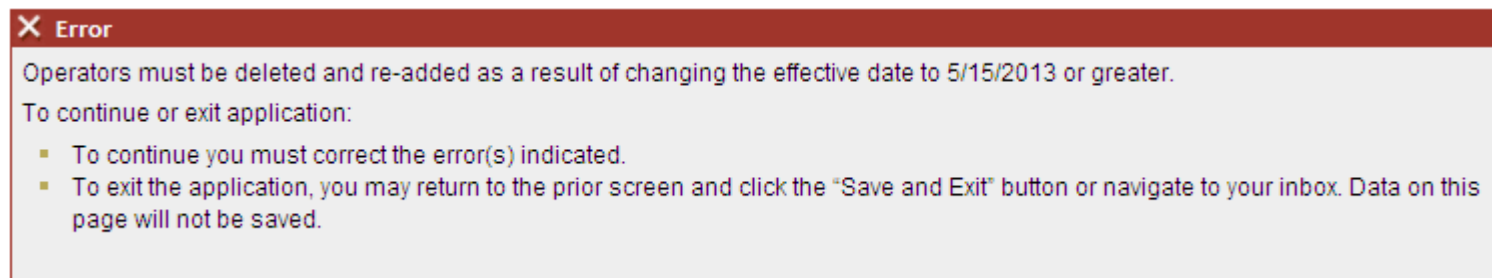
Non-Massachusetts License Information

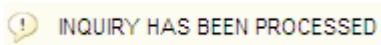
License Number	<input type="text"/>
License State	Arizona 
Original Date First Licensed	02-25-1982 

Original Date First Licensed should reflect all years driving experience in any state or country. (MM-DD-YYYY)

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You may see a new error message on Arbella Connect™ if the policy effective date is changed to 5/15/2013 or greater.



- To correct:
 - a. Return to **DRIVER INFORMATION** screen
 - b. Copy **DRIVER LICENSE NUMBER** then click the **DELETE** action button
 - c. Re-add driver
 - d. Continue steps a-c for all drivers
 - e. Click **CONTINUE** on **Driver Information** and **Vehicle/Coverages** screens
 - f. Confirm **INQUIRY HAS BEEN PROCESSED** message appears for all drivers listed on the **DRIVERS** screen
- 
- g. Enter original date first licensed information, if needed.
 - h. Click on **Driver/Vehicle Assignment** to enter driver assignments.
 - i. Continue to **QUOTE SUMMARY** screen.

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- For WinRater real time rating, continue to enter:
 - Driver's original date first licensed in the **PRIV PASS FIRST LIC** field located on the **DRIVER INFORMATION** screen
 - Leave the **"CHECK THE BOX TO RATE WITH PRIVATE PASSENGER FIRST LIC. DATE AND SDIP ENTERED ON THE SCREEN"** blank.

Driver Information

First/Last:

Required Rating Data

DOB:

Priv Pass
First Lic:

License #:

State:

Current Lic
Date:

First License State:

Check the box to rate with Private Passenger First
Lic. Date and SDIP entered on the screen ☐

SDIP:

☐ Driver's Ed

☐ Adv Driver's Ed

☐ Away at School

☐ Good Student

☐ Deferred

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- WinRater Real Time Rating will *compare* the **PRIV PASS FIRST LIC** date to the date retrieved from UMS and **use the older of the two dates** for rating and SinglePoint transfer to Arbella Connect™.
- For policies effective 05/15/13 and later, new Arbella messages will display in the Info Bubble - *always check the Info Bubble on all Arbella quotes.*



- Arbella messages will display for different scenarios:

WinRater Priv Pass First Lic Date	Arbella Message – Info Bubble	Date Used in Rating	Arbella Connect via SinglePoint
Date entered by agent is older than RMV date	"Driver <ID>: License <license number>: RMV returned a different date first licensed than the value entered – <DFL returned from RMV>. Rated using the value entered."	Date entered by agent on WR screen	DFL = RMV date DFL-Original = Agent entered date from WinRater
Date entered by agent is earlier than RMV Date	"Driver <ID>: License <license number>: RMV returned a different date first licensed than the value entered. Date first licensed of <RMV DFL> used in rating."	RMV date	DFL = RMV date DFL-Original = Agent entered date from WinRater
Date entered by agent and RMV has a blank license date	"Driver <ID>: License <license number>: RMV did not return a date first licensed. Rated using the value entered	Date entered by agent on WR screen	DFL = Blank DFL-Original = Agent entered date from WinRater