

Agency Reinstatement Guidelines

| Tier | # of Calendar Days | Previous Cancellations in last 12 months | SDIP | Losses in last 24 months | Insufficient Funds (NSF) in last 12 months | Action |
|-----------|--------------------|--|------|--|--|---|
| A-H | 0-10 | 0-1 | All | 1 Comprehensive or Not at Fault Loss OR 1 minor Not At Fault Accident <\$2,000 paid | 0 | Agent can reinstate with a No Loss Letter signed by the named insured. The signed No Loss Letter must be maintained in your agency file for the current year plus an additional 4 years AND Regular and Next Installment collected |
| I, J, P-S | N/A | N/A | N/A | N/A | N/A | Agent cannot reinstate. Contact Arbella Customer Service – 1-800-ARBELLA (272-3552) |

Note:

Reinstatement requests submitted through Arbella.com are subject to existing underwriting guidelines and your current binding authority. All documents which support the reinstatement requests must be maintained by your agency for the current year plus an additional four years. These documents must be made available upon request.